

SERVICE SUPPORT FORMS

SPIRE (Strategic Partnership In Ricoh Education)

Black & White Analog Manuals

Black & White Digital Manuals

Color Manuals

Facsimile & Multi-Functional Manuals

Digital Duplicator Manuals

Wide Format Manuals

Printer Manuals

Scanner Manuals

Service Documentation Update Packages

Ordering Procedures

Order Form

SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
A163/A251/ A252/B047/ B048	----	----	FW740/750/ 760/770/780	----	N/A	N/A	N/A	001317MIU	001316MIU	002186MIU
A174	----	----	FW870	----	N/A	N/A	N/A	000896MIU	000897MIU	N/A
A230/A231/ A232	3235S/3235/ 3245	5135/5235/ 5145	Aficio 340/350/450	9935D/9935 DP/9945P	N/A	N/A	N/A	000861MIU	000889MIU	002213MIU
A257/A269	CS210/ CS210E	5710/5710E	Aficio 6010/6110	SDC410/ SDC410E	N/A	N/A	N/A	000836MIU	000835MIU	002231MIU
A258/A259	CS206/ CS206D	5706/5806	Aficio 3006/4006	SDC306/ SDC306A	N/A	N/A	N/A	000821MIU	000823MIU	002204MIU
A265/A267	3222/3227	5222/5227	Aficio 220/270	9922DP/ 9927DP	N/A	N/A	N/A	000882MIU	000883MIU	002222MIU

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A294/A295	3285/32105	5485/5505	Aficio 850/1050	2085DP/2105DP	N/A	N/A	N/A	000902MIU	000903MIU	002207MIU
A741	----	----	FW7030D	----	N/A	N/A	N/A	000822MIU	000825MIU	002209MIU
B003/B004/ B006/B007	3502/4502/ 3502p/4502p	5635/5645	Aficio 1035/1045/ 1035P/1045P	2535/2545/ 2535p/2545p	N/A	N/A	N/A	001124MIU	001123MIU	002213MIU
B010	----	----	AF470W	----	N/A	N/A	N/A	001195MIU	001194MIU	002217MIU
B022/B027	2212/2712	5622AG/ 5627AG	Aficio 1200/1027	2522/2527	N/A	N/A	N/A	001197MIU	001196MIU	002219MIU
B023	CS213d	----	Aficio 6513	SDC413	N/A	N/A	N/A	001115MIU	001116MIU	N/A

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B039/B040/ B043	1502/1802/ 1802d	5515/5518/ 5518D	Aficio 1015/1018/ 1018D	2515/2518/ 2518D	N/A	N/A	N/A	001129MIU	001128MIU	N/A
B044/B045/ B046	1302/1302f	5613/5612/ 5613F	Aficio 1013/1013f	2513/2513f	N/A	N/A	N/A	001209MIU	001208MIU	N/A
B051/B052	DSc224/ DSc232	LD024c/ LD032c	Aficio 1224C/ 1232C	C2408/ C3210	N/A	001490MIU	N/A	001488MIU	001489MIU	002224MIU
B064/B065/ B140/B141/ B142/B143/ B163/B228/ B246/B248/ B249/B250/ B252/B253/ D052/D053/ D054	6002/7502/ DSm660/ DSm675/ DSm660SP/ DSm675 SP/ DSm651/ DSm651SP/ DSm755/ DSm765/ DSm775/ DSm755SP/ DSm765 SP/ DSm775SP/ MP 6000/ MP 7000/ MP 8000	LD060/LD075/ LD160/LD175/ LD160SP/ LD175 SP/ LD151/LD151 SP/LD255/ LD265/LD275/ LD255 SP/ LD265SP/ LD275 SP/ LD260/LD270 /LD280	Aficio 1060/1075/ 2060/2075/ 2060SP/ 2075SP/ 2051/ 2051 SP/ MP 5500/MP 6500/ 7500/ MP 5500SP/ MP6500SP/ MP 7500SP/ MP 6000/ MP 7000/ MP 8000	2560/2575/ 4060/4075/ 4060 P/ 4075 SP/ 4051/4051 SP/8055/ 8065/8075/ 8055 P/ 8065 SP/ 8075 SP/ 8060/8070/ 8080	N/A	002710MIU Blended Learning Part 1	N/A	002711MIU	001361MIU	002187MIU

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B070/B071	9002/10512	LD090/ LD0105	Aficio 2090/2105	4090/40105	N/A	N/A	N/A	001580MIU	001579MIU	002225MIU
B079/B082	3532/4532	LD035/LD045	Aficio 2035/2045	4035/4045	N/A	N/A	N/A	001634MIU	001635MIU	002223MIU
B089/B093	DSm622/DS m627	LD122/LD127	Aficio 2022/2027	4022/4027	N/A	N/A	N/A	001783MIU	001784MIU	N/A
B121/B122/ B123	DSm615/ DSm618/ DSm618d	LD115/ LD118/ LD118d	Aficio 2015/2018/ 2018d	4015/4018/ 4018D	N/A	001126MIU	N/A	001874MIU	001875MIU	002227MIU
B125	A045	LW310	Aficio 240W	2400WD	N/A	N/A	N/A	001911MIU	001912MIU	002230MIU
B129/B130/ B168/B169/ B044/B045/ B046	DSm415/ DSm415pf /DSm415f/ 1302/1302f	LD015/LD015 spf/LD015f/ 5613/5612/ 5613F	Aficio 1515/1515M F/1515F/ 1013/1013f	3515/3515M F/3515F/ 2513/2513f	N/A	001211MIU	N/A	001960MIU	001959MIU	002229MIU

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B132/B200	DSc460/ CS555	LD160/ LC155	Aficio 3260C/5560	SDC6054/ SDC555	N/A	N/A	N/A	002446MIU	002447MIU	002448MIU
B135/B138	DSm635/ DSm645	LD035e/ LD045e	Aficio 2035e/2045e	4035e/4045e	N/A	N/A	N/A	001903MIU	001904MIU	002228MIU
B147/B149	DSc332/ DSc338	LD232c/ LD238c	Aficio 2232C/ 2238C	C3224/ C3828	N/A	001883MIU	N/A	001892MIU	001893MIU	002188MIU
B156/B220	DSc424/ DSc432	LD124c/ LD132c	Aficio 3224C/ 3232C	C2410/ C3210e	N/A	001490MIU	N/A	002350MIU	002351MIU	002352MIU
B173	DSm516	AC017	AC104	AC104	N/A		N/A	001954MIU (Parts Catalog Included)	N/A	N/A
B173	DSm516	AC017	AC104	AC104	N/A	N/A	N/A	001954MIU (Parts Catalog Included)	N/A	N/A

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B174	DSm515pfd	AC106d	AC204	AC204	N/A	001956MIU	N/A	001955MIU (Parts Catalog Included)	N/A	N/A
B186	CS331	LC031	Aficio Color 3131	SDC531	N/A	N/A	N/A	001986MIU	001985MIU	002190MIU
B188	A080	LW411	480W	4800WD	N/A	N/A	N/A	002535MIU	002536MIU	002537MIU
B202/B178/ B180	DSc428/ DSc435/ DSc445	LD328c/ LD335c/ LD345c	Aficio 3228C/ 3235C/ 3245C	C2824/ C3528C/ C4535	N/A	N/A	N/A	002366MIU	002367MIU	002368MIU
B205/B209/ D007/D008	DSm725/ DSm730/ DSm725e/ DSm730e	LD225/LD230/ LD325/LD330	Aficio 3025/3030/ MP 2510/ MP 3010	8025/8030/ 8025e/ 8030e	N/A	N/A	N/A	002531MIU	002532MIU	002533MIU
B222/B224	DSc535/ DSc545	LD435c/ LD445c	Aficio MP C3500/ MP C4500	C3535/ C4540	N/A	N/A	N/A	002825MIU	002826MIU	002827MIU

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B229	GS 106	LD215c	Aficio 615C	SGC 1506	N/A	002732MIU	N/A	002733MIU	002734MIU	002735MIU
B230/B237/D042	DSc525/ DSc530	LD425c/ LD430c/ LD420c	Aficio MP C2500/MP C3000/ MP C2000	C2525/ C3030/ C2020	N/A	N/A	N/A	002722MIU	002723MIU	002724MIU
B234/B235/B236/D101/D102/D103	Dsm790/ Dsm7110/ Dsm7135/ Pro 906EX/1106 EX/1356EX	LD190/ LD1110/ LD1135 Pro 906EX/ 1106EX/ 1356EX	Aficio MP9000/ MP1110/ MP1350/ Pro 906EX/ 1106EX/ 1356EX	8090/8110/ 8135/ Pro 906EX/ 1106EX/ 1356EX	N/A	002670MIU	001600MIU	002671MIU	002672MIU	002673MIU
B245/B276/B277	Dsm715/DS m716/ Dsm721d/ Dsm716s/ Dsm721ds	LD315/LD316/ LD320d/ LD316L/ LD320dL	Aficio MP 1500MP 1600/MP 2000/MP 1600L/MP 2000L	9016/9021d/ 9016s/ 9021ds	N/A	001126MIU	N/A	002706MIU	002707MIU	002708MIU
B262/B292/B284/B288	Dsm416 Dsm416f Dsm416pf Dsm416	LD016 LD016f LD016SPF LD016	Aficio MP 161/ MP 161F/ MP 161SPF/ MP 161	816f 816mf 816	N/A	001211MIU	N/A	002944MIU	002945MIU	002946MIU

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B264/B265	DSm735/ DSm745	LD235/ LD245	Aficio 3035/3045	8035/ 8045	N/A	N/A	N/A	002527MIU	002528MIU	002529MIU
B273/G959	DSm520pf/ DSm520pfl	AC122/ AC122L	AC205/ AC205L	AC205/ AC205L	N/A	001956MIU	N/A	002544MIU	002545MIU	N/A
B286/B289	GWD2004/ GWD2006	LW324/ LW336	MPW2400/ MPW3600	2404WD/ 2406WD	N/A	003164MIU	N/A	003165MIU	003166MIU Includes G180	003167MIU
B291/B295/ B296/B297	DSm735e/D Sm745e/ DSm735eg/ DSm745eg	LD335/LD345/ LD335/LD345	Aficio MP 3500/ MP 4500/ MP 3500g/ MP 4500g	8035e/8045e /8035eg/ 8045eg	N/A	N/A	N/A	002927MIU	002928MIU	002929MIU
B299	----	AC116	Aficio SP 1000SF	SP 1000SF	N/A	003275MIU	N/A	003269MIU	003270MIU	N/A
B405	Print Controller Type 1018	----	Print Controller Type 1018	Print Controller Type 1018	N/A	N/A	N/A	001130MIU	001130MiU	N/A

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B430	Print Controller Type 1018	----	Print Controller Type 1018	Print Controller Type 1018	N/A	N/A	N/A	001182MIU	N/A	N/A
B441	Print Controller Type 1013	Print Controller Type 1013	Print Controller Type 1013	Print Controller Type 1013	N/A	N/A	N/A	001258MIU	001256MIU	N/A
B808	RW-480 Printer Controller	----	----	----	N/A	N/A	N/A	002568MIU	N/A	N/A
BK5010e	BK5010e Booklet Maker/ CF5010 Cover Feeder/ TR5010e Trimmer/ BF5010e Book Folder	BK5010e Booklet Maker/ CF5010 Cover Feeder/ TR5010e Trimmer/ BF5010e Book Folder	BK5010e Booklet Maker/ CF5010 Cover Feeder/ TR5010e Trimmer/ BF5010e Book Folder	BK5010e Booklet Maker/ CF5010 Cover Feeder/ TR5010e Trimmer/ BF5010e Book Folder	N/A	N/A	003377MIU	005251MIU	005252MIU	N/A
C229	5450	----	JP5000	3350DNP	N/A	N/A	N/A	001131MIU	000916MIU	002193MIU
C231/C237/ C238/C248/ C267	5306L/5308L /5430/5309L/ CP6143L	2138/LDD020/ LDD120	JP1030/ JP1230/ JP3000/ JP1235/ DX3340	3150NP/ 3150eDNP/ 3260DNP/ 3160DNP/ 3180DNP	N/A	N/A	N/A	000914MIU	000876MIU	N/A

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C235	5490	----	JP8000	3450DNP	N/A	N/A	N/A	001122MIU	001121MIU	N/A
C249/C264	CP244/ CP6244	LDD145/ LDD245	JP4500/ DX4542	3560DNP/ 3270DNP	N/A	000778MIU	N/A	001780MIU	001781MIU	002195MIU
C252/C261 (LAD ONLY)	----	----	JP730/JP735	----	N/A	001700MIU	N/A	001701MIU	001702MIU	002196MIU
C262/C265	CP6364/ CP6334	LDD280/ LDD250	HQ9000/ HQ7000	3590DNP/ 3580DNP	N/A	N/A	N/A	002648MIU	002649MIU	002650MIU
C269	----	LDD350d	DX4640PD	3585DNP2	N/A	N/A	N/A	003158MIU	003159MIU	003160MIU
C272	CP6250,	LDD345	DX 4545	3275DNP	004762MIU	N/A	N/A	004759MIU	004760MIU	004761MIU

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C275	DX 3343/ DX 3443	LDD130	DX 3343/ DX 3443	3183DNP	N/A	000778MIU	N/A	005648MIU	005649MIU	005650MIU
C593/C639	TC-II/ HQ TC-II	TC-II/ HQ TC-II	TC-II/ HQ TC-II	TC-II/ HQ TC-II	N/A	N/A	N/A	001106MIU	001105MIU	002198MIU
C625	LS3000	LS3000	LS3000	LS3000	N/A	N/A	N/A	001900MIU	001901MIU	N/A
CPIF-26 Digital Duplicator Controller	CPIF-26	CPIF-26	CPIF-26	CPIF-26	N/A	000809MIU	N/A	N/A	N/A	N/A
D009/D011/ D012/D013 D091/D092	MP 4000B/ MP 4000/ MP 5000B/ MP 5000 MP 4001SP/ MP 5001SP/ MP 4001G/ MP 5001G	LD040B/ LD040/ LD050B/ LD050 LD140SP/ LD150SP/ LD140G/ LD150G	Aficio MP 4000B/ MP 4000/ MP 5000B/ MP 5000 MP 4001SP/ MP 5001SP/ MP 4001G/ MP 5001G	9040b/9040/ 9050b/9050 9240SP/ 9250SP/ 9240G/ 9250G	003314MIU	003979MIU Blended Learning Part 1	N/A	003315MIU	003316MIU	003317MIU

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D010	DSm625	LD125	Aficio MP 2500	7025	N/A	001126MIU	N/A	003241MIU	003242MIU	003243MIU
D014/D015/ D078/D079	MP C6000/ MP C7500/ Pro C550EX/C70 0EX	LD260c/ LD275c/ Pro C550EX/C70 EX	MP C6000/ MP C7500/ Pro C550EX/C70 0EX	C6055/ C7570/ Pro C550EX/ C700EX	003378MIU	004758MIU	N/A	003379MIU	003380MIU	003381MIU
D016/D097/ G178/M078	Pro C900/ Pro C900s	Pro C900/ Pro C900s	Pro C900/ Pro C900s	Pro C900/ Pro C900s	N/A	003789MIU Blended Learning Part 1 (004333MIU D016 CBT Update Package)	003862MIU	003802MIU	003803MIU	003804MIU
D017/D018/ D019/D020/ d084/D085	MP 2550B/ MP 2550SP/ MP 3350B/ MP 3350SP/ MP2851/ MP335	LD425B/ LD425SP/ LD433B/ LD433SP/ LD5288SP/ LD533SP	Aficio MP 2550B/ MP 2550SP/ MP 3350B/ MP 3350SP/ MP2851/ MP3351SP	9025B/ 9025SP/ 9033B/ 9033SP /9228SP/ 9233SP	003319MIU	N/A	003323MIU	003320MIU	003321MIU	003322MIU
D023/D025	MP C2800/ MP C3300	LD528C/ LD533C	Aficio MP C2800/ MP 3300	C2828/ C3333	N/A	(002725MIU Blended Learning Series Part 1) 003983MIU Self Pace Package	002726MIU	003987MIU	003988MIU	003989MIU

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D027/D029	MP C4000/ MP C5000	LD540C/ LD550C	Aficio MP C4000/MP C5000	C4040/ C5050	N/A	(002725MIU Blended Learning Series Part 1) 003983MIU Self Pace Package	002726MIU	003984MIU	003985MIU	003986MIU
D037/D038/ D040/D041	MP C2030/ MP C2050/ MP C2530/ MP C2550	LD520CL/ LD520C/ LD525CL/ LD525C	Aficio MP C2030/ MP C2050/ MP C2530/ MP C2550	C9020L/ C9020/ C9025L/ C9025	N/A	(002725MIU Blended Learning Series Part 1) 003983MIU Self Pace Package	002726MIU	003980MIU	003981MIU	003982MIU
D046/D049	GWD5100/ GWD7140	LW5100/ LW7140	MP W5100/ MP W7140	5100WD/ 7140WD	004718MIU	N/A	N/A	004719MIU	004720MIU	004721MIU
D059/D060/ D061	Pro 907EX/ Pro 1107EX/ Pro 1357EX	Pro 907EX/ Pro 1107EX/ Pro 1357EX	Pro 907EX/ Pro 1107EX/ Pro 1357EX	Pro 907EX/ Pro 1107EX/ Pro 1357EX	004974MIU	004975MIU Blended Learning Series Part 1	004976MIU	004971MIU	004972MIU	004973MIU
D062/D063/ D065/D066	MP 6001/ MP 6001 SP/ MP 7001/ MP 7001 SP/ MP 8001/ MP 8001 SP/ MP 9001/ MP 9001 SP	LD360/ LD360sp/ LD370/ LD370sp/ LD380/ LD380sp/ LD390/ LD390sp	Aficio MP 6001/ MP 6001 SP/ MP 7001/ MP 7001 SP/ MP 8001/ MP 8001 SP/ MP 9001/ MP 9001 SP	9060/9060sp/ 9070/9070sp/ 9080/9080sp/ 9090/9090sp	004777MIU	002710MIU Blended Learning Series Part 1	001408MIU	004778MIU	004779MIU	004780MIU

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D068/D069/D072	MP 171/ MP 171F/ MP 171SPF	LD117/ LD117F/ LD117SPF	Aficio MP 171F/ Aficio MP 171SPF Aficio MP 171	917/917F/ 917SPF	004354MIU	004355MIU	N/A	004356MIU	004357MIU	004358MIU
D081/D082	MP C6501 MP C7501	LD365C LD375C	MP C6501SP MP C7501SP	C9065 C9075	N/A	N/A	002525MIU	005645MIU	005646MIU	005647MIU
D096	MP1900	LD319	MP1900	N/A	N/A	N/A	N/A	005627MIU	005628MIU	005763MIU
D344	RW-3600 Printer Controller	----	----	----	N/A	N/A	N/A	003174MIU	N/A	N/A
D391/D392	Perfect Binder GB5000/ Ring Binder RB5000	Perfect Binder GB5000/ Ring Binder RB5000	Perfect Binder GB5000/ Ring Binder RB5000	Perfect Binder GB5000/ Ring Binder RB5000	N/A	N/A	N/A	003859MIU	003860MIU	003863MIU
D473	Fiery EB-1357	Fiery EB-1357	Fiery EB-1357	Fiery EB-1357	005259MIU	N/A	N/A	rfg041085 RFG-eSource Only	rfg041085 RFG-eSource Only	N/A

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G033	C7004	----	AP204	SLP416C	N/A	N/A	N/A	000820MIU	000819MIU	N/A
G038/G062	P7027	----	AP2700	SLP27	N/A	N/A	N/A	000880MIU	000881MIU	N/A
G056/G058	P7026/ P7026n	----	AP2600/ AP2600N	SLP26/ SLP26n	N/A	001049MIU	N/A	001048MIU	001047MIU	N/A
G060/G570/ G082	DSc38/ DSc38S/ DSc38F	2138AH/ 2138CMF/ 2138E	AP3800C/ AP3800CMF/ AP3800C	SLP38/ SLP38cS/ SLP38cDE	N/A	001186MIU	N/A	001159MIU	001160MIU	002203MIU
G063	C7006	----	AP206	SLP6c	N/A	N/A	N/A	001113MIU	001112MIU	N/A
G065	P7145	2145	AP4510	MLP45	N/A	N/A	N/A	001269MIU	001270MIU	002201MIU

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G067 Print Controller	RW-470	RW-470	RW-470	RW-470	N/A	N/A	N/A	001293MIU	N/A	N/A
G071	C7010	LP 036C	Aficio CL5000	CLP1036	N/A	001477MIU	N/A	001479MIU	001478MIU	002206MIU
G080	DSc38u	LP138C	Aficio CL7000	CLP28	N/A	001583MIU	N/A	001582MIU	001581MIU	002226MIU
G081/G120/ G121/G122/ G139	C7116/ C7417/ C7416/ C7521n	LP020c/ LP122c/ LP116c/ LP116cn/ LP222cn	CL3000/ CL3000e/ CL2000/ CL2000n/ CL3500N	CLP1620/ CLP18/ CLP17/ CLP22	N/A	001480MIU	N/A	001481MIU	001482MIU	002208MIU
G104/G160/ G161/G158	P7425dn/ C7526dn/ C7531dn	LP126cn/ LP226cn/ LP231cn	Aficio CL4000DN/ SP C410DN/ SP C411DN/ SP C400DN	CLP26DN/ CLP27DN/ LP31DN	N/A	002110MIU	N/A	002111MIU	002112MIU	002184MIU
G108	P7431cn	LP031c	Aficio CL1000N	CLP831	N/A	000813MIU	N/A	002011MIU	002012MIU	002210MIU

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Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
G126/G148	P7575/P7675	LP275hdn/ LP175hdn	SP 9100DN/ AP900	MLP175n/ MLP75n	N/A		N/A	002829MIU	002830MIU	002831MIU
G130/G131	C7528n/ C7535hdn	LP332c/ LP335c	Aficio CL7200/ CL7300	CLP128/ CLP135	N/A	001583MIU	N/A	002373MIU	002374MIU	002375MIU
G133	C7640nD	LP440c	SP C811DN	CLP240D	N/A	003168MIU	N/A	002906MIU	002907MIU	002908MIU
G144/G145	----	----	BP20/BP20N	----	N/A	002538MIU	N/A	002540MIU	002541MIU	N/A
G147	P7245	LP145n	Aficio SP8100 DN	MLP145	N/A	002975MIU	N/A	002813MIU	002814MIU	002815MIU
G157	SPC210SF	AC031cn	SPC210SF	SPC210SF	N/A	000813MIU	N/A	002643MIU	002644MIU	002645MIU

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
G162	----	SP C210	SP C210	SP C210	N/A	000813MIU	N/A	003122MIU	003123MIU	003124MIU
G165/G166/ G167/G181/ G183/G184	SP C220N/SP C221N/ SPC222DN/ SP C220S/ SP C 221SF/ SP C222SF	SP C220N/SP C221N/ SPC222DN/S P C220S/ SP C 221SF/ SP C222SF	SP C220N/SP C221N/ SPC222DN/ SP C220S/ SP C 221SF/ SP C222SF	SP C220N/SP C221N/ SPC222DN/ SP C220S/ SP C 221SF/ SP C222SF	003358MIU	N/A	N/A	003359MIU	003360MIU	003361MIU
G176/G177/ G176L	P7031n/ P7035n/ P7031nL	LP131n/ LP136n/ LP131nL	SP4100N/ SP 4110N/ SP4100NL	MLP31n/ MLP36n/ MLP31nL	N/A	001049MIU	N/A	003037MIU	003038MIU	003039MIU
G179	SP 8200DN	LP150dn	Aficio Sp 8200DN	MLP150DN	N/A	N/A	N/A	003794MIU	003795MIU	003796MIU
G180	SP W2470	LP124w	Aficio SPW2470	2404WDP	003164MIU	N/A	N/A	003234MIU	003166MIU	003235MIU
G186	----	Aficio SP 5100N	Aficio SP 5100N	Aficio SP 5100N	N/A	003118MIU	N/A	003108MIU	003109MIU	N/A

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
G188/G189	C8140ND/ C8150ND	LP540C/ LP550C	SP C820DN/ SP C821DN	CLP340D/ CLP350D	004260MIU	N/A	002726MIU	004261MIU	004262MIU	004263MIU
G190	SP C420DN	LP331CN	Aficio SP C420DN	LP331CN	003602MIU	002110MIU	N/A	003603MIU	003604MIU	N/A
G417/G418	IS760/ IS760D	IS760/ IS760D	IS760/ IS760D	IS760/ IS760D	003855MIU	002158MIU	N/A	002159MIU	002160MIU	002161MIU
G421/G412	IS300e	IS330DC/ IS300e	IS330DC/ IS300e	IS330DC	002884MIU	001081MIU	N/A	001085MIU	001084MIU	N/A
G422	IS200e	IS200e	IS200e	IS200e	003818MIU	002179MIU	N/A	002180MIU	002181MIU	002182MIU
G426	IS800C	IS800C	IS800C	IS800C	N/A	003363MIU	N/A	003364MIU	003365MIU	003366MIU

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
G960	----	AC230n	Aficio SP 3200SF	SP 3200SF	N/A	N/A	N/A	003238MIU	003239MIU	N/A
GB67P	Wide Format Color Scanner (GB67P)	Wide Format Color Scanner (GB67P)	Wide Format Color Scanner (GB67P)	Wide Format Color Scanner (GB67P)	N/A	N/A	N/A	003913MIU (SM & PC in same book)	N/A	N/A
H306	3699	----	FAX5000L	9980	N/A	000911MIU	N/A	000912MIU	000913MIU	002214MIU
H310/H311	F9199/ F9199nf	LF510/LF515e	Fax 5510L/ 5510nf	Fax 3799/3799nf	N/A	N/A	N/A	001423MIU	001422MIU	N/A
H321	F111	LF225m	FAX1180L	Savin Fax 3815	002860MIU	N/A	N/A	003034MIU	003035MIU	N/A
H555	F9103	8310	Fax3310L	Fax3725	N/A	001294MIU	N/A	001295MIU	001296MIU	N/A

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
H558	Fax 1190	Fax 1190	Fax 1190	Fax 1190	N/A	005779MIU	N/A	005780MIU	005781MIU	005782MIU
H915/H916	F250/F270	LF125m LF215m	Fax 1170L/2210L	3810/3820	002861MIU	001427MIU	N/A	001953MIU	Parts Catalog Included with Service Manual	N/A
J001/J003/ J006/J007/ J010/J011	GX3000/ GX3050n/ GX5050n	GX3000/ GX3050n/ GX5050n	Aficio G500/G700/ G7500/ GX3000/ GX3050n/ GX5050n	GX3000/ GX3050n/ GX5050n	N/A	002306MIU	N/A	002307MIU	002308MIU	002388MIU
J012/J013/ J014	GX3000S/ GX3000SF/ GX3050FN	GX3000S/ GX3000SF/ GX3050FN	GX3000S/ GX3000SF/ GX3050FN	GX3000S/ GX3000SF/ GX3050FN	N/A	002306MIU	N/A	003286MIU	003287MIU	N/A
J015/J016	GX2500/ GX7000	GX2500/ GX7000	GX2500/ GX7000	GX2500/ GX7000	N/A	N/A	N/A	003288MIU	003289MIU	N/A
J017/J018/ J019/J021	GX e33300N/ GX e3350N/ GX e5550N	GX e33300N/ GX e3350N/ GX e5550N	Aficio GX e33300N/ Aficio GX e3350N/ Aficio GX e5550N	GX e33300N/ GX e3350N/ GX e5550N	004782MIU (for J017/J019 Only)	005659MIU	N/A	004782MIU	004783MIU	004784MIU

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
M000/M009	SP 3300DN/ SP3300D	SP 3300DN/ SP3300D	Aficio SP 3300DN/ SP3300D	SP 3300DN/ SP3300D	003786MIU	N/A	N/A	003787MIU	003788MIU	N/A
M001	SP 4210N	LP37N	AFICIO SP 4210N	MLP37N	N/A	001049MIU	N/A	004224MIU	004225MIU	004226MIU
M002/M003/ M004	Pro 907/ 1107/1357	Pro 907/ 1107/1357	Pro 907/ 1107/1357	Pro 907/ 1107/1357	N/A	N/A	N/A	005120MIU	005121MIU	005122MIU
M012/M013	SP 3400N SP 3410N	SP 3400N SP 3410N	Aficio SP 3400N/ Aficio SP 3410N	SP 3400N SP 3410N	N/A	005622MIU	N/A	005619MIU	005620MIU	005621MIU
M016/M017	SP3400SF SP3410SF	SP3400SF SP3410SF	SP3400SF SP3410SF	SP3400SF SP3410SF	N/A	005435MIU	N/A	005432MIU	005433MIU	005434MIU
M018/M019	SP C231SF/ SP C232SF	SP C231SF/ SP C232SF	Aficio SP C231SF/ SP C232SF	SP C231SF/ SP C232SF	003358MIU	N/A	N/A	004349MIU	004350MIU	004351MIU

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
M035/M036	N/A	SP C231N SP C232DN	Aficio SP C231N, Aficio SP C232DN	SP C231N SP C232DN	003358MIU	N/A	N/A	004774MIU	004775MIU	004776MIU
M040/M041	SP C311N/ SP C312DN	SP C311N/ SP C312DN	Aficio SP C311N/ SP C312DN	SP C311N/ SP C312DN	003358MIU	N/A	N/A	004343MIU	004344MIU	004345MIU
M043	Creo C-80	Creo C-80	Creo C-80	Creo C-80	N/A	005637MIU Cero C-80 Blended Learning Part 1	005643MIU	005644MIU	N/A	N/A
M047	SP6330N	LP235N	SP6330N	MLP235n	N/A	001049MIU	N/A	005630MIU	005631MIU	005632MIU
M065	SP C430DN SP C431DN	LP137CN LP142CN	Aficio SP C430DN, Aficio SP C431DN	CLP37DN CLP42DN	N/A	005783MIU	N/A	005784MIU	005785MIU	005786MIU
M382	Fiery E-80	Fiery E-80	Fiery E-80	Fiery E-80	005090MIU	N/A	N/A	rfg040172 RFG-eSource Only	rfg040172 RFG-eSource Only	N/A

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SERVICE SUPPORT FORMS

Machine Product Code	Gestetner	Lanier	Ricoh	Savin	Service Documentation Update Packages	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
S025/S027	SeriPrinter 25 SeriPrinter 25VDE	SeriPrinter 25 SeriPrinter 25VDE	SeriPrinter 25 SeriPrinter 25VDE	SeriPrinter 25 SeriPrinter 25VDE	N/A	001834MIU	N/A	N/A	N/A	N/A
S027	SeriPrinter 25 VDE	SeriPrinter 25 VDE	SeriPrinter 25 VDE	SeriPrinter 25 VDE	N/A	N/A	N/A	002638MIU	002639MIU	002640MIU
SR90/TR90/CF90	SR90/TR90/CF90	SR90/TR90/CF90	SR90/TR90/CF90	SR90/TR90/CF90	N/A	N/A	N/A	001683MIU	001684MIU	N/A
UC6 Gold Series Controller	ZipRip UC5/UC5E/UC6	----	ZipRip UC5/UC5E/UC6	ZipRip UC5/UC5E/UC6	N/A	001156MIU	N/A	001154MIU (UC5E SM Only) All other download from RFG-eSource	N/A	N/A
VRC7	----	----	IS100e	----	003252MIU	N/A	N/A	001726MIU (PC in same book)	N/A	N/A
ZP22 (BK5010)	BK5010 Booklet Maker	BK5010 Booklet Maker	BK5010 Booklet Maker	BK5010 Booklet Maker	003376MIU	N/A	003377MIU	002715MIU	002716MIU	002717MIU

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SERVICE SUPPORT FORMS

Solutions Documentation

Description for: Gestetner/Lanier/Ricoh/Savin	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
Selling GelSprinter Color Printers Self Pace CBT Package	002861MIU	--	--	--	--
HotSpot Printing V2	005262MIU				
Personal Paperless Document	005020MIU				
Print-Copy-Scan Director	004812MIU				
FIERY SE ADVANCE TRAINING BLENDED LEARNING PART 1	005087MIU				
APP2ME	005752MIU				
Introduction to Solutions Products Self Pace CBT Package	002860MIU	--	--	--	--
Print Director Self Pace CBT Package	002884MIU	--	--	--	--
Web Based Driver Installer (WBDI) Self Pace CBT Package	003252MIU	--	--	--	--
Global Knowledgebase Self Pace CBT Package	003818MIU	--	--	--	--

SERVICE SUPPORT FORMS

Description for: Gestetner/Lanier/Ricoh/Savin	Self-Pace Training Package	Spire Student Kits	Service Manuals	Parts Catalogs	Point to Point Diagrams
GlobalScan 3.1 Self Pace CBT Package	003855MIU	--	--	--	--

METHODS OF ORDERING SERVICE DOCUMENTATION:

iSUITE (ORACLE APPLICATION):

Service documentation is located in the Accessories section of iSuite under the specific equipment category (ie. Copier Accessories, Printer Accessories, etc.). However, when ordering via iSuite the most expedient way to do this is via Direct Item Entry, accessed by going directly to the shopping cart.

If you are not an iSuite user, contact your iSuite dealer administrator to request access. If you are not sure who the iSuite administrator is for your dealer, please send an email including your dealer's name and Oracle account number to iSuite@ricoh-usa.com.

REGIONAL ORDER PROCESSING:

Orders for EDP Code materials (ie. 00xxxxMIU) can be submitted to the appropriate Regional Sales Office – Order Entry.

EAST	WEST
All Brands Phone: (800) 659-7500	All Brands Phone: (866) 937-8734
Email: indirecteastopsprocessing@ricoh-usa.com	Email: indirectwestopsprocessing@ricoh-usa.com
Ricoh Fax: (800) 325-7876	All Brands Fax: (800) 694-1302
Savin/Lanier Fax: (888) 295-3054	

SOUTH		
RICOH	SAVIN	LANIER
Phone: (877) 801-9615	Phone: (800) 727-1885	Phone: (800) 766-3382
Email: indirectsouthopsprocessing@ricoh-usa.com	Email: indirectsavinorders@ricoh-usa.com	Email: indirectlanierorders@ricoh-usa.com
Fax: (800) 394-2592	Fax: (866) 886-4795	Fax: (888) 692-7830

SERVICE PARTS ORDERING:

SCM Customer Support Team for Parts
 5 Dedrick Place
 West Caldwell, NJ 07006
Phone: (800) 524-0199
Email: partscs@ricoh-usa.com
Fax: (866) 668-6834

Note: All part numbers for Operating Instruction Manuals can be found in the Decal and Document section of the Parts Catalog.

LANIER RICOH SAVIN®

SERVICE SUPPORT FORMS

ORDER FORM

Account Number:		PO No.	
Ship To:		Bill To:	
Dealer:		Dealer:	
Address:		Address:	
City:		City:	
State:	Zip	State:	Zip
Attention:		Attention:	

All orders for EDP Code materials (i.e. 000???MIU) should be submitted to the appropriate Regional Sales Office - Order Entry.

QUANTITY	EDP CODE	DESCRIPTION